

Deposit and withdrawal policy

The funds reflected in the user's personal account are his "balance" and can be withdrawn by the user to his credit or debit card, as well as to electronic wallets, the list of which is indicated on the page <https://vvv.cash/profile> after clicking on the button "Withdraw".

Deposit of funds by the user is carried out by entering card data in the widget of a certified, licensed payment provider Cauri, which processes and stores card data.

Commissions for deposit are the following:

Card Payment - 4,4%

QIWI E-Wallet - 6%

YANDEX DENGI E-Wallet - 6%

WEBMONEY E-Wallet - 6%

Commissions for withdrawal are the following:

Card Payment - 7%

QIWI E-Wallet - 7%

YANDEX DENGI E-Wallet - 7%

WEBMONEY E-Wallet - 7%

Minimum amount to be withdrawn to the card, nominated in Roubles - 550 Roubles.

Minimum amount to be withdrawn to the card, nominated in the currency other than Roubles - 50 EUR.

Withdrawing to the card nominated not in Roubles the amount less, then the minimum withdrawal amount additional commissions apply of 2 EUR per transaction.

The user's balance on the VVV.Cash website at <https://vvv.cash/profile> is adjusted within a minute after a successful transaction.

For successful replenishment and withdrawal of funds from the VVV.Cash platform, the user is required to provide billing information, namely, full name, city and country of residence, age, phone number, and card data.

Card data is stored exclusively in the databases of the processing provider, the VVV.Cash platform does not store card data of its users.

Refund policy.

Goods of good quality cannot be exchanged or returned. In the event of a malfunction, the buyer has the right to exchange the product for a similar one or return the product with compensation. For this you need:

Within 3 days of purchase, contact us in any of the following ways:

Address: 12 Aigyptou, 1097, Nicosia, Cyprus

Site support: support@vvv.cash

Telegram chat: <https://t.me/VVVCashBot>

Get a refund form from the manager and fill it out.

Refunds for the purchase of goods are carried out in the following cases:

- The goods and services ordered by the customer are different from those actually delivered;
- Services of inadequate quality, which do not have the characteristics declared in the description, which worsens its consumer properties;
- Incompleteness of the goods was found.

The procedure for filing claims and regulations for the return of funds

In the event of a discrepancy in the quantity and / or quality of the goods, the buyer is obliged to notify the supplier of this immediately upon receipt of the goods and services.

To do this, you need to contact the manager in the above way and follow his further instructions. You must have with you documents confirming the acceptance and payment of the goods - a cashier's check.

To request a refund, you should:

Fill in the form for a refund provided by the manager.

Refunds are made by bank transfer. Refunds are made within 3 weeks. To establish a more accurate refund period, you must contact the manager.

All non-standard situations are resolved in a special order after a detailed discussion with the manager.