## User agreement

VVV.CASH (as amended on 07/14/2021)

The website of the VVV.Cash portal located at https://vvv.cash and is operated by Solian Enterprises, registered at 12 Aigyptou, 1097 Nicosia, Cyprus and operating in accordance with the laws of Cyprus, the registration number of the Company is HE 412444.

Phone number: + 357 800 80579

The administration of the VVV.CASH platform, hereinafter referred to as the Rightholder, addresses this Agreement (hereinafter referred to as the Agreement) to any person (an indefinite number of persons) who has expressed a willingness to conclude an agreement on the conditions set forth below (hereinafter referred to as the User).

This agreement is a public offer, the acceptance of the conditions (acceptance) of which is the performance of the actions provided for in the Agreement.

- 1. Definitions The terms of the Agreement govern the relationship between the Copyright Holder and the User and contain the following definitions:
- 1.1 Offer this document (Agreement) posted on the Internet at: https://vvv.cash/
- 1.2 Acceptance full and unconditional acceptance of the offer by performing the actions specified in clause 3.1 of the Agreement
- 1.3 Copyright holder an individual who placed an offer.
- 1.4 User is an individual registered on the platform who has entered into an Agreement by way of acceptance on the terms contained in the offer.
- 1.5 Internet site a set of web pages hosted on a virtual server and forming a single structure located on the Internet at: https://vvv.cash/ (hereinafter referred to as the Platform)
- 1.6 Content information provided in text, graphic, audiovisual (video) formats on the Platform, which is its filler.
- 1.7 Account the User's account containing the data provided by the User in the process of using the Platform.
- 1.8 Registration actions of the User to create an Account according to the procedure established by the Administration. During the Registration process, the User must provide reliable data, and can also indicate additional, but optional information that the User deems necessary.

- 1.9 Ranks and ranks a system for increasing the user's winnings within the Platform by completing tasks to increase the Rank.
- 1.10 Affiliate program a way of cooperation between the Copyright Holder and the User, who receives a part of the profit from each sale of a seat in the Platform tournament lobby.
- 1.11 Balance an account that displays financial transactions for keeping records of replenishments and settlements with the User.
- 1.12 Tournament Reward a monetary reward to the User for personal achievement in the tournament.
- 1.13 Tournament lobby information includes lobby ID, lobby name and lobby password created by the Platform in play in PUBG Mobile, Chess, PUBG, PUBG Mobile, Clash Royale, DOTA2, CS: GO
- 2. Subject of the Agreement
- 2.1 This Agreement determines the conditions and procedure for the use of the results of intellectual activity, including the content of the Platform, located on the Internet at: https://vvv.cash/ /, the responsibility of the Parties and other features of the functioning of the Platform and the relationship of the Platform Users with the Copyright Holder, and also with each other.
- 2.2 The Rightholder guarantees that he is the rightholder of the exclusive rights to the Platform specified in clause 2.1 of the Agreement.
- 3. Acceptance of the terms of the agreement
- 3.1 Acceptance (acceptance of the offer) is the registration of the User's account on the Platform.
- 3.2 Taking actions to accept the offer in the manner specified in clause 3.1 of the Agreement, the User guarantees that he is familiar with, agrees, fully and unconditionally accepts all the terms of the Agreement, undertakes to comply with them.
- 3.3 The User hereby confirms that acceptance (taking actions to accept the offer) is tantamount to signing and concluding an Agreement on the terms set forth in this Agreement.
- 3.4 The offer comes into force from the moment it is posted on the Internet at the address: https://vvv.cash/ and is valid until the offer is revoked.
- 3.5 This Agreement is posted in writing on the Site https://vvv.cash/
- 3.6 The agreement can only be accepted as a whole

3.7 To organize interaction between the Copyright Holder and the User, an account is independently registered in the following order: The User provides the information provided for by the registration form. As a result of Registration, an Account is created. The user is responsible for the security (resistance to brute-force attacks) of the data selected by him, and their confidentiality. The User is responsible for all actions performed using the User's data. All actions performed after Authorization using the User's data are considered to have been performed by the User himself, except for cases when the User, in the manner prescribed by the Agreement, has previously notified the Administration about the possibility of unauthorized access and / or about any violation (suspicion of violation) of the confidentiality of his data. The User is responsible for possible loss or distortion of data, as well as other consequences of any nature that may occur due to violation by the User of the provisions of the Agreement.

If the Administration has reason to believe that the information provided by the User is not reliable and up-to-date, the Administration has the right, at its discretion, to terminate access to the User's Account or delete the Account. The administration has the right, at its discretion, to prohibit the use of certain logins, as well as establish requirements for the login and password (number of characters, allowed characters, etc.). In case of detection of the use of words (letter combinations) as logins, which can be regarded as affecting the rights and legitimate interests of the Administration and / or third parties, the Administration has the right, at its discretion, to delete the User's Account or restrict access to it until the User gives the login in accordance with the requirements Administration.

- 3.8 The following information is indicated in the Personal Account of the registered User: User name; Rank; Balance; Orders for places in the lobby of the Platform tournaments; Affiliate program.
- 3.9 The Rightholder reserves the right to make changes to this Agreement without any special notification, in connection with which the User undertakes to regularly monitor changes in the Agreement.

The new version of the Agreement comes into force from the moment it is posted on this page at: https://vvv.cash/ unless otherwise provided by the new version of the Agreement. The current version of the Agreement is always on the page at: https://vvv.cash/

- 4. Rights and obligations of the parties
- 4.1 The copyright holder undertakes:
- 4.1.1 Refrain from any actions that could complicate the exercise by the User of the right to use the Platform provided to him within the limits established by the Agreement. 4.1.2 Provide information on issues of working with the Platform via e-mail or through a private chat with the user on the Platform's website.

- 4.1.3 Use all personal data and other confidential information about the User only for the provision of services in accordance with the Agreement, do not transfer the information about the User that he has to third parties.
- 4.1.4 Advise the User on all issues related to the Platform. The complexity of the issue and the timing of consultation are determined in each specific case by the Copyright Holder independently.
- 4.1.5 Withdraw funds from the Platform within 1 business day after the User submits a request to withdraw the indicated funds. (The specified period may be more than 24 hours if the User's request is received on weekends or holidays.) Funds are withdrawn using the payment system installed on the Platform https://vvv.cash/. Funds are withdrawn to VISA, MasterCard, Mir payment systems, Qiwi, Webmoney e-wallets.

#### 4.2 The User undertakes:

- 4.2.1 Use the Platform only within the limits of those rights and in the ways provided for in the Agreement, including in the case of the administration's requirements to provide video recordings of the game (to check the integrity) with the microphone turned on
- 4.2.2 When registering an account, provide real, not fictional information. If the information provided is inaccurate, problems may arise with access to the services of the Platform.
- 4.2.3 Keep secret and not disclose to third parties information about your password, which gives access to the User's Personal Account. In the event that such information for one reason or another becomes known to third parties, the User undertakes to immediately change it.
- 4.2.4 Subscribe to the Platform's mailing list to receive data about the tournament lobby. Otherwise, the Platform is not responsible for non-receipt of tournament lobby data.
- 4.2.5 Strictly adhere to and not violate the terms of the Agreement.
- 4.2.6 Refrain from copying in any form, as well as about changing, supplementing, distributing the content of the Platform.
- 4.2.7 Immediately inform the Copyright Holder about all facts of illegal use of the Platform by third parties that have become known to him.
- 4.2.8 Go through the KYC procedure, verify your identity, with the withdrawal of more than 15,000 rubles in prize money per year. When going through the verification procedure, the user undertakes to provide a screenshot of his government-issued document with a photograph, as well as provide his selfie with an open document, on which the data is clearly visible.
- 4.3 The copyright holder has the right

- 4.3.1 Suspend or terminate the registration and access of the User to the Platform if the Copyright Holder is justified in believing that the User is violating the terms of the Agreement. 4.3.2 Collect information about the preferences of Users and how they use the Platform through polls, messages.
- 4.3.3 To unilaterally amend the Agreement by publishing new editions of it.
- 4.3.4 Temporarily suspend the operation of the Platform, as well as partially restrict or completely terminate access to the Platform until the completion of the necessary maintenance and (or) modernization of the Platform. The User is not entitled to claim damages for such a temporary termination of the provision of services or limitation of the availability of the Platform.
- 4.3.5 The administration, at its discretion, has the right to revoke any rank and (or) award received by the user upon revealing that this title or award was obtained using cheat codes or other methods of increasing ranks not provided for by the rules.
- 4.3.6 The Platform https://vvv.cash/ is not a tax agent of the User, and therefore, the User of the Platform is liable to the tax authorities for paying taxes from accrued funds under the affiliate program or awards from the Platform during the period of participation in the platform tournaments. ...
- 4.4 The user has the right
- 4.4.1 Use the Platform within the limits and in the ways provided by the Agreement.
- 4.4.2 The User is not entitled to consent to the implementation of this Agreement in cases where he does not have a legal right to use the Platform, if he has not reached the age from which he has the right to conclude this agreement.
- 5. Terms and conditions of use
- 5.1 Provided that the User fulfills this Agreement, the User is granted the right to use the Platform using a personal computer, mobile phone or other device.
- 5.2 In accordance with the terms of the Agreement, the Copyright Holder grants the User the right to use the Platform in the following ways:
- 5.2.1 Participate in tournaments organized by the Platform by paying and / or free of charge booking seats in the lobby of the respective Platform tournament.
- 5.2.2 Payment for the reservation of a seat in the tournament lobby by the User can be made by the methods provided by the Platform Copyright Holder: funds on the User's balance on the Platform and using non-cash funds through the payment system connected to the Platform.
- 5.2.3 The order of payment for the reservation, the refund of funds paid for the reserved seats in the lobby of the Platform tournaments is not provided.

- 6. Personal data and privacy policy
- 6.1 To fulfill the terms of the Agreement, the User agrees to provide and consents to the processing of personal data in accordance with the current legislation on the terms and for the purposes of the proper execution of the Agreement. "Personal data" means personal information that the user provides about himself independently to make an acceptance.
- 6.2 In cases where the User loses identification data (login / password) to access the account, the User has the right to request this information from the Copyright Holder by sending a request to the Copyright Holder.
- 6.3 The information (personal data) received by the Copyright Holder is not subject to disclosure, unless its disclosure is mandatory or necessary for the operation of the Platform and its functions (for example, when publishing a list of participants in the Platform's tournaments, where the nickname of the user participating in the Platform's tournament will be displayed in the game
- 6.4 Users who have won and withdraw amounts to their e-wallets and cards in excess of 15,000 rubles per year are required to comply with the Anti Money Laundering policy to fill in their passport data in their profile and provide a selfie with a passport, thus completing the verification process.

# 7. Responsibilities of the parties

- 7.1 The Parties are responsible for non-fulfillment or improper fulfillment of their obligations in accordance with the terms of the Agreement and the legislation of the Russian Federation.
- 7.2 The Copyright Holder is not responsible for technical interruptions in the operation of the Platform. At the same time, the Copyright Holder undertakes to take all reasonable measures to prevent such interruptions.
- 7.3 The Rightholder is not responsible for any actions of the User related to the use of the granted rights to use the Platform, for damage of any kind incurred by the User due to the loss and / or disclosure of his data or in the process of using the Platform.
- 7.4 The Copyright Holder does not guarantee that the User will receive income from using the Platform.
- 7.5 The Copyright Holder is not responsible for the information disseminated by other users of the Platform.
- 7.6 The Administration of the Platform has the right to terminate the operation of the User's Account if the User does not comply with one of the following rules of the Platform: if the User during the period of participation in tournaments used any type of cheat codes, emulators or other software that provides an advantage to the user in relation to other participants in the Platform's tournaments;

if the User transferred information (login, password, ID from the game lobby) about the tournament to third parties without the consent of the Administration; if the User has disclosed false information about the Platform https://vvv.cash/ in any possible sources; if the User has stopped using his Account registered in the Platform, namely, has not logged into his account for 3 months or more. If the User has violated the prohibitions of the Platform established by this Agreement and its annexes, it is also possible to delete the Account when the User contacts the support service of the Platform Administration.

## 9. Final provisions

- 9.1 All legally significant messages addressed to the Platform should be sent to the email address: support@vvv.cash
- 9.2 All disputes arising from the Agreement and / or related to the Platform and the Content are resolved through pre-trial settlement of the dispute by sending a written signed claim (requirement) to the email address or address specified in clause 9.1 of the Agreement.
- 9.3 The Agreement consists of this document and its annexes, which are its integral part.
- 9.4 Appendix No. 1 to this Agreement is the "Rules for using the VVV.CASH platform for holding gaming tournaments"

## Terms of use, VVV.CASH

The website of the VVV.Cash portal located at https://vvv.cash is operated by Solian Enterprises, registered at 12 Aigyptou, 1097 Nicosia, Cyprus and operating in accordance with the laws of Cyprus, the registration number of the Company is HE 412444. Phone number: + 357 800 80579

These terms of use of the VVV.CASH platform for holding gaming tournaments in PUBG Mobile, Chess, PUBG, PUBG Mobile, Clash Royale, DOTA2, CS: GO (hereinafter also referred to as the "Rules") are an integral part of the VVV.CASH user agreement.

Realizing and agreeing to the terms of the user agreement, users of the VVV.CASH (platform for holding gaming tournaments, hereinafter also referred to as the "Platform"), accept these Rules.

#### These rules include:

- 1. Basic provisions on the services provided by the Platform and the possibilities of the Platform;
- 2. Rules for registering for the Platform's game tournaments, registration, payment for seats in the lobby of the Platform's game tournaments, refunding paid seats and receiving data on paid tournaments (name, ID and password of the tournament lobby);
- 3. Rules for participation in gaming tournaments of the Platform;
- 4. The procedure for transferring paid seats in the lobby of the Platform's tournaments to third parties by the user of the Platform;
- 5. The procedure for registering on the Platform and using the personal account of the Platform user;
- 6. Technical support for users;
- 1. Basic provisions on the services provided by the Platform and the possibilities of the Platform.
- 1.1. The platform provides its users with services for organizing and conducting gaming tournaments on PUBG Mobile, Chess, PUBG, Brawl Stars, Clash Royale, DOTA2, CS: GO, which include organizing user registration for participation in gaming tournaments of the platform, organizing fundraising for gaming tournaments held by the Platform, from which awards are distributed to users participating in the Platform's tournaments, direct gaming tournaments in PUBG Mobile, Chess, PUBG, PUBG Mobile, Clash Royale, DOTA2, CS: GO according to the registration made for the participation of users,

including notifying users - tournament participants about the lobby of the Platform's game tournaments (name, password, ID), monitoring compliance with the rules for participating in the Platform's game tournaments and distributing awards based on the results of the held

game tournaments on the Platform users' balances with their subsequent withdrawal at the request of users.

1.2. For the indicated cost of participation, the User has the right to reserve a certain place in the lobby of the upcoming Platform tournament and pay for it using his balance on the Platform or from a bank card. The pre-tournament platform provides all users who have booked seats in the tournament with information about the tournament lobby by sending it to the e-mails of users who are participants in the tournament.

The letter with information about the tournament lobby may end up in the "Spam" folder of the user's e-mail, and therefore it is recommended to check this section of your e-mail as well as the "Inbox" folder.

- 1.3. Users participants of tournaments have the right to claim awards based on the results of participation in the Platform's game tournaments, provided that: stipulated by the terms of the corresponding tournament (for example, a fixed reward for the top 1);
- the presence of registration of a user participant of the Platform tournament,
- the presence of a seat reservation in the lobby of the corresponding gaming tournament of the Platform; -

compliance with the rules for participation in the platform's gaming tournaments.

- 1.4. The amount of the reward in the Platform tournaments depends on the user's rank on the Platform and on the cost of participation in the respective platform game tournament, unless otherwise provided by the terms of the respective tournament. Data on prize places, tournament regulations, tasks and goals required to get into the prize places are reflected on the page of each specific tournament
- 1.5. Rewards to users participants of the Platform tournaments are credited to the balance in their personal account and titles and ranks are assigned by the Platform Administration within 1 business day after the corresponding game tournament.
- 1.6. The user's balance is formed from the funds accrued to the user by the Platform following the results of participation in the game tournaments of the Platform, during registration, when funds are credited to the user by the Platform from his partner system, and from funds paid by the user from a bank card. Funds are credited to the user's balance during registration automatically.
- 1.7. The user is given the right to withdraw funds from his balance of the Platform to a bank account or to e-wallet accounts, the list of which is determined by the Platform independently. The platform sets limits on the minimum withdrawal amount and charges a commission on the withdrawn amount due to the losses incurred by the platform when transferring funds to user accounts. The amount of the commission is set by the Platform independently.
- 1.8. To withdraw funds from his balance on the Platform, the user forms a withdrawal request in his personal account and sends it to the Platform Administration for consideration. The Administration of the Platform considers the specified application and makes a decision on it within 1 business day. The Administration of the Platform is not responsible for the data

incorrectly specified by the user when forming an application for withdrawal of funds and sends funds from the user's balance according to the details specified in the application.

- 1.9. The Platform provides the user with the opportunity to participate in the Platform's partner system by providing a personal link to the user in his personal account. The user has the right to provide this link to third parties to form his partner network on the Platform. The Platform provides for a 2-level partner system, where the first level contains the user's partners who were directly invited by the user and registered on the Platform when they clicked on the personal link provided by the user, and the second level, where other users invited by the partners of the 1st level of the user are located, who have registered on the Platform using the personal links of the partners of the 1st level of the user. The amount of remuneration for participation in the partner system is set by the Platform and depends on the partners' purchases of all levels on the Platform.
- 2. Rules for registering for the Platform's game tournaments, registration, payment for seats in the lobby of the Platform's game tournaments, refunding paid seats and receiving data on paid tournaments (name, ID and password of the tournament lobby).
- 2.1. Registration for gaming tournaments of the Platform occurs through a paid and free reservation of a seat in the lobby of the upcoming gaming tournament of the Platform, unless otherwise provided by the terms of the corresponding tournament. Only a person who has an account on the Platform (who has passed the registration procedure) is entitled to reserve a seat in the lobby of the gaming tournament.
- 2.2. The cost of booking seats in the lobby of upcoming Platform tournaments is indicated in the information of the corresponding tournament and is set by the Platform Administration on its own.
- 2.3. After the user goes to the page of the corresponding gaming tournament, he is provided with all the essential information regarding the tournament (date, time, tournament number, cost of participation in the tournament, the amount of awards, the map on which the tournament will be organized and the tournament mode, as well as information on the availability of seats in the lobby of the corresponding tournament in the form of a table).
- 2.4. The User has the right to select only 1 (one) seat in the lobby of the corresponding tournament and place it in his "basket" (the Platform page, where an order is formed for booking a seat in the tournament lobby).
- 2.5. 15 minutes before the start of the corresponding tournament, the Platform stops accepting orders for reserving seats in the lobby of the upcoming tournament, and the user is not able to form a corresponding order 15 minutes before the start of the tournament. Timers on the Platform are set taking into account the specified rule.
- 2.6. Reservation of a place in the corresponding lobby of the Platform tournament is carried out by filling out the order form, in which the user indicates his nickname in the game PUBG Mobile, Chess, PUBG, PUBG Mobile, Clash Royale, DOTA2, CS: GO, under which he will take part in the corresponding Platform tournament ...

- 2.7. After placing an order, the user of the Platform has the right to pay for his order using his balance on the Platform or from a bank card through a payment service connected to the Platform.
- 2.8. Funds paid for the reservation of seats in the corresponding lobby of the Platform's tournament are not refundable by the Platform to the user, unless otherwise provided by the terms of the relevant tournament.
- 2.9. Information about the tournament lobby (lobby name, ID and password) is sent by the Platform to the e-mail of the user who paid for seats in the lobby of the corresponding Platform tournament 15 minutes before the start of the corresponding tournament.
- 3. Rules for participation in gaming tournaments of the Platform.
- 3.1. The basic principle of the Platform is the mutual respect of all users and the Administration of the Platform to each other. Users participants of the Platform tournaments are obliged not to carry out actions aimed at humiliating the honor and dignity of other users participants of the Platform tournaments, including allowing humiliation and offensive language to other users participants of the Platform tournaments. Violation of this rule is punished by the Platform by zeroing the final award of the user the participant of the Platform tournament, who committed such a violation.
- 3.2. After receiving information about the tournament lobby, the user who participates in the corresponding Platform tournament has the right to enter the tournament lobby and take the seat reserved and paid for by him before the start of the corresponding Platform tournament. 3.3. In all other matters of participation in tournaments, the Platform is guided by the rules of the game PUBG Mobile, Chess, PUBG, PUBG Mobile, Clash Royale, DOTA2, CS: GO. For example, the actual team play is prohibited in those modes where single participation (solo tournaments) or team play between participants of two or more teams in duo and squad tournaments is provided. Violation of the rules of PUBG Mobile, Chess, PUBG, PUBG Mobile, Clash Royale, DOTA2, CS: GO is regarded by the Platform as unfair play, which will nullify the final award of each user participating in the tournament. Repeated and gross violations of the rules for using the platform are punishable by termination of access to the user's account for a period of 1 to 10,000 days without resetting the player's balance.
- 4. The procedure for transferring paid seats in the lobby of the Platform's tournaments to third parties by the user of the Platform.
- 4.1. The user of the Platform is prohibited from transferring information about the tournament lobby (name of the lobby, ID and password from the lobby) to third parties without obtaining the permission of the Platform Administration, including in cases of acquiring more than one seat in one tournament.
- 4.2. At the request of the user who has paid for two or more seats in the lobby of one tournament of the Platform, addressed to the Administration of the Platform, the paid seats of the applied user can be reissued by the Administration of the Platform to another user of the Platform. In this case, the reward for participating in the tournament is credited to the

user to whom the seat was reissued. It is not allowed to re-register paid seats in the lobby of the Platform's tournaments to unregistered persons who have not accepted the user agreement and these rules by registering on the Platform.

- 5. The procedure for registering on the Platform and using the personal account of the Platform user.
- 5.1. When registering an account on the platform, the user is obliged to familiarize himself with the terms of the VVV.CASH user agreement (hereinafter also referred to as the User agreement) and these Rules.
- 5.2. Registration of an account on the platform by the user is the user's acceptance of a public offer directed to an unlimited number of persons by placing the VVV.CASH platform, its user agreement and the Rules in the Internet ITS.
- 5.3. When registering, the user indicates his username, email, password, his account ID in PUBG Mobile, Chess, PUBG, PUBG Mobile, Clash Royale, DOTA2, CS: GO corresponding to the specified account ID.
- 5.4. The platform warns the user that incorrectly specified data during registration may negatively affect the procedure for registering for the Platform's tournaments, providing data about the tournament lobby, calculating awards and titles based on the results of participation in the Platform's tournaments.
- 5.5. After registration, the user must subscribe to the newsletter about the tournament lobby by clicking on the link in the letter that was sent to the user by the Platform to his e-mail. In case of failure to fulfill the obligation to subscribe to the newsletter of the tournament lobby, the Platform is not responsible for posting letters from the Platform in the "Spam" folder of the User's email. The user bears the negative consequences of his inaction. After registration, the user is granted the right to use a personal account on the Platform, as well as remuneration for successful registration is charged, the size of which is determined by the Platform, and an initial rank is assigned.
- 5.6. The personal account of the user of the Platform consists of his name on the platform, rank, information about the placed orders for places in the game tournaments of the Platform, personal messages, balance, cabinet of the affiliate program and user profile settings.
- 5.7. Information about placed orders for places in Platform tournaments is generated automatically after choosing a seat in the lobby of the corresponding tournament, filling out the order form and clicking on the "Place an order" button. The guaranteed existence of an unpaid order on the platform is limited to 15 minutes. After the specified time has elapsed, the order is deleted within 1 hour from the moment of placing the order, which gives other users the right to purchase a previously issued, but not paid place in the corresponding tournament of the Platform. Information about the placed order is also automatically sent to the e-mail of the user who placed the order.

The user can get acquainted with the details of the order by following the link from the personal account (by clicking on the number of the corresponding order), or from the letter sent to the user by e-mail after placing the order.

- 5.8. The Platform grants the user the right to interact through personal messages with the Platform Administration, which performs the functions of technical support for the Platform.
- 5.9. Funds are credited to the user's balance when registering, replenishing from a bank card and when purchasing partners from an affiliate system.
- 5.10. The User has the right to change the data of his account on the Platform on his own in the "Profile Settings" section in his personal account. The user bears the risk of negative consequences of the irrelevance of the information he provided about the ID and nickname in PUBG Mobile, Chess, PUBG, PUBG Mobile, Clash Royale, DOTA2, CS: GO, and therefore the user is recommended to promptly update information about his game accounts
- 5.11. The user undertakes to use the capabilities of his personal account not to the detriment of the performance of the Platform and its users. Violation of this obligation entails the deletion of his account with zero balance without the right to restore on the Platform.
- 6. Technical support for users.
- 6.1. Technical support for users of the Platform is provided by the Administration of the Platform.
- 6.2. To apply for technical support, the user must click on the "Technical support" menu item or write to the Platform's mail: support@vvv.cash

Sincerely, VVV.CASH Administration